

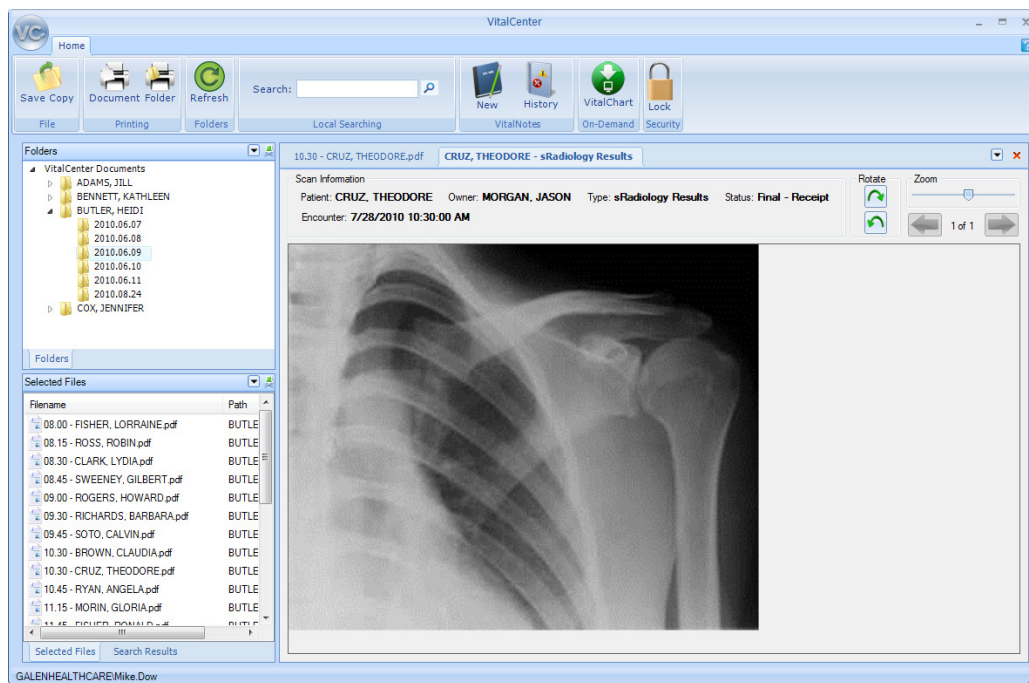
Version 2.0

This fall, Galen Healthcare Solutions presents the latest edition of the VitalCenter Business Continuity Solution, VitalCenter 2.0. Version 2.0 focuses on the availability of scanned images, increased utility for normal business operations such as payer audits, improved security and increased availability of patient information.

2.0 also introduces a host of small incremental improvements to enhance product usability and client-side support. This includes new reports, the ability to remove inactive PCs from VitalCenter and easy management of PCs as their hardware fingerprint changes.

Major Features

Access to Charts – most prominently, scanned images are now accessible from within VitalCenter. You can include the most recent scanned images from a patient along with a copy of their EHR chart.



Charts containing scans are delivered automatically each day with patient appointments, as well as charts requested “On-Demand” and charts generated through the Payer Audit Bulk Generation Tool. The number and type of scans included with the charts is completely configurable within the VitalCenter application.

VitalCenter also pulls updates more frequently with the ability to download patient charts for same-day appointments. VitalCenter, with its focus on performance and affordability, has never queried full chart information from a system in a real-time fashion. With 2.0, you have the ability to see patient charts for patients who have been scheduled within the last 30 minutes.



Availability of information continues to expand with the inclusion of additional chart information, such as the Verification Flag for Medications, Results, Allergies and Problems. With feedback from our clients, we've also added patients' Current Orders and Active Tasks to the VitalChart. Like all data within the VitalChart, you may configure the system to show only the relevant information for your enterprise, specialty, and even configure charts based on provider preferences.

Normal Business Operations – VitalCenter's utility is no longer limited to EHR downtime. Patient charts are requested daily. Copies of your patients' charts, with or without scans, have dozens of uses.



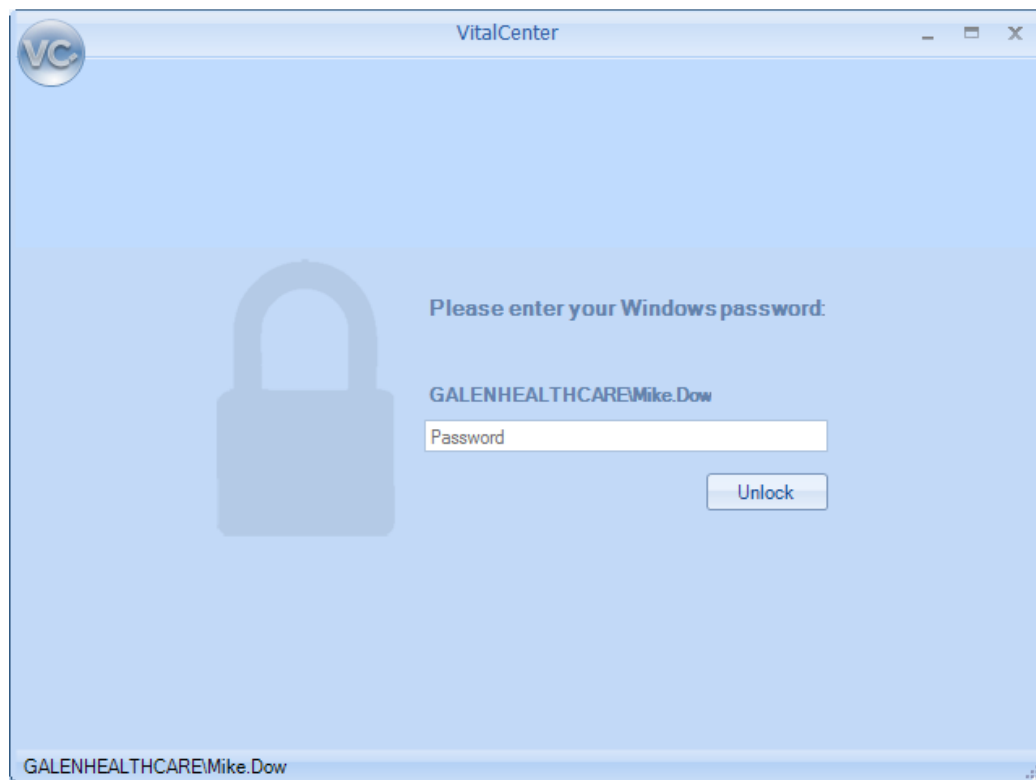
VitalCenter not only provides chart access, but does it in a secure and automated fashion that will save your group time and money. A few examples for charts include:

- Payer Audits
- Chart Portability – meeting Meaningful Use
- Research Studies
- Emergency Department and Urgent Care Facilities
- Request for Records (Legal)

With Payer Audits, you may generate custom-configured charts, based on a list of hundreds to thousands of patients within minutes.

Security has been a hot topic with VitalCenter. So far, user feedback declares VitalCenter as a superior technology that meets the most stringent security requirements – 256-bit encryption, user-based security, auditing and automated reporting of all actions within the application.

While VitalCenter required no improvement in the secure desktop environment, Galen acknowledges that the area where PCs are shared and logins are left open needed an upgrade. VitalCenter now requires the user to re-enter their Windows password, as well as supports the ability to lock VitalCenter after a period of inactivity without locking the PC's desktop.



Features can also be locked by users and groups. Clinical staff with access to VitalCenter may only view charts, whereas medical records staff may also export charts to assist with request for records.

Secured Notes, Patient Security Groups and Confidential Patients in the EHR now have additional auditing and restrictions in place within VitalCenter, ensuring access to the information needed to provide care without releasing sensitive information unnecessarily.

Network Efficiency – As the deployment of VitalCenter expands and distribution of scanned images begins, VitalCenter becomes more efficient in distribution of files through a Peer-to-Peer platform for downloading charts and scanned images.



A patient's chart can be seen in any one of a handful of exam rooms, nurses' stations or even the physicians' office PC. Each night, as PCs throughout the office download charts, VitalCenter downloads the charts to the first PC from the server. As each of the other PCs setup to see a provider's request for a chart (and scans), they download it from one another rather than the server.

A Hub-and-Spoke model Peer-to-Peer may also be configured to support chart and scan downloads.

This secure Peer-to-Peer platform will reduce traffic over the WAN while distributing patient information only to the locations where the patient may be seen.

VitalCenter, Your Business Continuity Solution



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COMPARISON CHART